

P P SAVANI UNIVERSITY

Eighth Semester of B. P.T. Examination

August 2021

SPPT4080 Healthcare Management and Administration

14.08.2021, Saturday

Time: 10:00 a.m. To 1:00 p.m.

Maximum Marks: 70

Instructions:

1. The question paper comprises of two sections.
2. Section I and II must be attempted in separate answer sheets.
3. Make suitable assumptions and draw neat figures wherever required.
4. Use of scientific calculator is allowed.

SECTION - I

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| Q - 1 | Essay Question(Any One) | [10] |
| (i) | Communication in Healthcare management. | |
| (ii) | Ethics in Healthcare management. | |
| Q - 2 | Short Note(Any Two) | [10] |
| (i) | Explain Hospital Acquired Infections. | |
| (ii) | Explain modes of transmission of Infections. | |
| (iii) | Describe Quality Assurance in Healthcare Management. | |
| Q - 3 | Very Short Notes(Any Five) | [15] |
| (i) | Staffing in Hospitals. | |
| (ii) | Hippocratic Oath in Medicine. | |
| (iii) | Incineration in Hospital Waste Management. | |
| (iv) | Color coding of bags in Hospital Waste Management. | |
| (v) | Members in Medical Audit. | |
| (vi) | Informed Consent. | |
| (vii) | Principles of Costing in Hospitals. | |

SECTION - II

- Q - 1 **Essay Question(Any One)** [10]
- (i) Explain Decision Making. What are the steps to effective Decision Making?
- (ii) Explain Conflict. What are different outcomes of conflict? Explain with appropriate examples.
- Q - 2 **Short Note(Any Two)** [10]
- (i) Explain positive and negative effects of Conflict.
- (ii) Classify Stress.
- (iii) State the difference between Vision and Mission of an organization in Healthcare Management.
- Q - 3 **Very Short Notes(Any Five)** [15]
- (i) Explain OODA loop.
- (ii) Levels of Management.
- (iii) State Elements of Planning.
- (iv) Explain Mission statement of an organization with example.
- (v) SWOT Analysis.
- (vi) Define Management.
- (vii) Define Stress.
